

Data Protection Statement at www.arrowecs.at

A use of Arrow ECS GmbH's websites is possible in principle without any indication of personal data. If you would like to use particular services of our company through our website, however, a processing of personal data could become required. If the processing of personal data is required and no statutory basis exists for such processing, we will generally obtain consent from you.

Your personal data, for example of your name, address, e-mail address or telephone number, will always be processed in accordance with the General Data Protection Regulation (GDPR) and with the country-specific data protection provisions applicable for Arrow ECS GmbH.

Arrow ECS GmbH as data controller has implemented numerous technical and organisational measures, in order to ensure a protection of the personal data processed through this website as seamlessly as possible. Nevertheless, internet-based data transfers in principle have security gaps, so that an absolute protection cannot be guaranteed. For this reason, you are free to transfer personal data to us also using an alternative method, for example by telephone.

1. Data controller's name and address

The data controller within the meaning of the General Data Protection Regulation (hereinafter also referred to as "GDPR", other data protection laws applicable in the Member States of the European Union and other provisions with a data protection law character:

Arrow ECS GmbH
Freistädter Str. 236, 4040 Linz, Österreich
Tel.: +43-732-757168
E-Mail: info.ecs.at@arrow.com
Website: www.arrowecs.at

2. Cookies

Arrow ECS GmbH's websites use cookies. Cookies are text files that are deposited and saved on a computer system through an internet browser.

Cookies contain a so-called cookie ID. A cookie ID is a unique identifier of the cookie. It consists of a sequence of characters, through which websites and servers can be allocated to the specific internet browser in which the cookie was saved. This enables the visited websites and servers to distinguish your individual internet browsers from other internet browsers,

which contain other cookies. A specific internet browser can be recognised and identified through the unique cookie ID.

Through the use of cookies, Arrow ECS GmbH can provide user-friendly services to you as users of this website, which would not be possible without setting the cookie.

By means of a cookie, the information and offers on our website are optimised in the interests of the user.

You can prevent the setting of cookies through our website at any time by means of a corresponding setting of the internet browser used and hence permanently object to the setting of cookies. Furthermore, cookies already set may be deleted through an internet browser or other software program. This is possible in all current internet browsers. If you deactivate the setting of cookies in the internet browser used, under certain circumstances not all functions of our website will be fully useable.

3. Collection of general data and information

Arrow ECS GmbH's website collects a series of general data and information each time the website is called up by you or through an automatic system. This general data and information is saved in the server's logfiles. The following data and information can be collected: (1) browser types and versions used; (2) the operating system used by the accessing system; (3) the website from which an accessing system gets to our website (so-called referrer), (4) the sub-websites, which are steered to our website through an accessing system, (5) the date and time of our access to the website, (6) an internet protocol address (IP address), (7) the accessing system's internet service provider and (8) other similar data and information that serves to avert risks in the case of attacks on our IT systems.

During use of this general data and information, Arrow ECS GmbH does not draw any conclusions about you personally. Rather, this information is required to (1) provide the contents of our website correctly, (2) optimise the contents of our website as well as the advertising for these, (3) guarantee our website's operative readiness and technology in the long-term as well as (4) provide the necessary information for the criminal prosecution to the criminal prosecution authorities in the case of a cyber-attack.

As a result, this anonymously collected data and information is analysed by Arrow ECS GmbH on the one hand statistically and furthermore with the goal to increase data protection and data security in our company, in order ultimately to ensure an optimal level of protection for the personal data processed by us. The anonymised data of the server logfiles is saved separately from all personal data indicated by a person concerned.

4. Registration on our website

You have the possibility to register yourself on Arrow ECS GmbH's website by indicating your personal data. What personal data will be transmitted to Arrow ECS GmbH in this connection results from the respective input mask, which is used for the registration. The personal data input by you will be collected and saved exclusively for internal use at Arrow

ECS GmbH. Arrow ECS GmbH may arrange for the disclosure to one or several processors, for example package service providers which likewise use the personal data exclusively for an internal use that can be attributed to Arrow ECS GmbH.

Through a registration on Arrow ECS GmbH's website, furthermore, the IP address allocated to you by the internet service provider (ISP), the date as well as the time of the registration will be saved. This data will be saved against the background that this is the only way to prevent the misuse of our services, and to make it possible for this data to clarify criminal acts committed as and when required. Inasmuch, the saving of this data is required for the protection of the data controller. In principle, this data will not be disclosed to third parties, unless a statutory obligation to disclose exists or the disclosure serves criminal prosecution purposes.

The registration of your personal data indicated voluntarily will be used by Arrow ECS GmbH to offer you contents or services that can only be offered to registered users, due to the nature of the matter. Registered persons will have the possibility to modify the personal data indicated at the time of the registration at any time or have this deleted completely from Arrow ECS GmbH's database.

Arrow ECS GmbH issues information on what personal data is saved about you to you at any time. Furthermore, upon request or indication provided by you, Arrow ECS GmbH will correct or delete personal data, unless this is in conflict with any statutory preservation obligations. All of Arrow ECS GmbH's employees will be available to you as a contact person in this connection.

5. Subscription to our newsletter

What personal data will be transmitted to Arrow ECS GmbH when ordering the newsletter will result from the input mask used for this purpose.

Our company's newsletter may in principle only be received if (1) you have a valid e-mail address and (2) you register yourself for sending the newsletter. For legal reasons, a confirmation e-mail in the double-opt-in procedure will be sent to the e-mail address first entered by you for sending the newsletter. This confirmation e-mail will serve to verify whether you as owner of the e-mail address have authorised the receipt of the newsletter.

In the enrolment for the newsletter furthermore we save the IP address allocated by the internet service provider (ISP) of your computer system used at the time of the enrolment as well as the date and the time of the enrolment. The collection of this data is required in order to be able to reproduce the (possible) misuse of your e-mail address at a later time and therefore serves to ensure the legal protection of Arrow ECS GmbH.

The personal data collected in the course of an enrolment for the newsletter will be used exclusively for sending our newsletter. Furthermore, subscribers to the newsletter could be informed by e-mail if this is required for the operation of the newsletter service or a registration in this regard, as might be the case in the event of changes to the offer of the newsletter or in the event of a change of the technical circumstances. Personal data collected in the course of the newsletter service will not be disclosed to a third party. The subscription to our newsletter may be cancelled by you at any time. Consent to saving personal data, which

you have granted to us for sending the newsletter may be revoked at any time. For the purpose of the revocation of the consent, a corresponding link is found in each newsletter. Furthermore, the possibility exists to deregister from the sending of the newsletter at any time directly on Arrow ECS GmbH's website or notify this to Arrow ECS GmbH by other means.

6. Newsletter tracking

Arrow ECS GmbH's newsletter contains so-called tracking pixels. A tracking pixel is a miniature graphic, which is embedded into such e-mails that are sent in the HTML format in order to enable a logfile recording and a logfile analysis. Through this, a statistical analysis of the success or failure of online marketing campaigns will be carried out. Based on the embedded tracking pixels, Arrow ECS GmbH can recognise whether and when an e-mail was opened by you and which links found in the e-mail were called up by you.

Such personal data collected through tracking pixels received in the newsletters will be saved and analysed by Arrow ECS GmbH in order to optimise the sending of the newsletter and adapt the content of future newsletters to your interests even better. This personal data will not be disclosed to third parties. You are entitled to revoke the corresponding declaration of consent granted separately through the double-opt-in procedure at any time. After a revocation, this personal data will be deleted by Arrow ECS GmbH. Arrow ECS GmbH will automatically regard a deregistration of the receipt of the newsletter as a revocation.

7. Contact possibility through the website

Arrow ECS GmbH's website contains details that enable a quick electronic contact with our company as well as a direct communication with us based on statutory regulations, which likewise includes a general address of the so-called electronic mail (e-mail address). If you commence the contact to Arrow ECS GmbH by e-mail or through a contact form, your personal data transmitted will be saved automatically. Such personal data transmitted voluntarily by you to Arrow ECS GmbH will be saved for the purposes of editing or making contact with you. This personal data will not be disclosed to third parties by us.

8. Routine deletion and blocking of personal data

Arrow ECS GmbH will process and save personal data from you only for the period that is required for the achievement of the purpose of the saving or if this was provided for by the body issuing the European Directive or Regulation or a different legislator in laws or regulations that Arrow ECS GmbH is subjected to.

If the purpose of saving the data and information ceases to apply or the saving period prescribed by the European body issuing the Directive and Regulation or a different competent legislator expires, the personal data will be routinely blocked or deleted in accordance with the statutory regulations.

9. Rights of the person concerned

You have the right to cost-free information about your personal data saved, its origin and recipient and the purpose of the data processing as well as a right to correction, blocking or deletion of this data, at any time. Furthermore, you have the right to the restriction of the processing as well as the data transfer. In this connection, you may contact us at the address indicated under point 1 at any time.

You must raise an objection to the processing of personal data concerning you that is done based on article 6 (1) letters e or f GDPR at any time for reasons that result from your particular situation. This also applies for a profiling based on these provisions.

Arrow ECS GmbH will no longer process the personal data in the event of the objection, unless we can provide documented evidence of compelling legitimate grounds for the processing, your interests, rights and freedoms prevail, or the processing serves to ensure the assertion, exercise or defence of legal claims.

If Arrow ECS GmbH processes personal data in order to engage in direct advertising, you will have the right to raise an objection to the processing of the personal data for the purpose of such advertising at any time. This applies also for the profiling, if this is in connection with such direct advertising. If you raise an objection to the processing for purposes of the direct advertising to Arrow ECS GmbH, Arrow ECS GmbH will no longer process the personal data for these purposes.

In addition, you have the right to raise an objection to the processing of personal data concerning you that occurs at Arrow ECS GmbH for scientific or historical research purposes or for statistical purposes in accordance with Art. 89 (1) GDPR for reasons that result from your particular situation, unless such a processing is required for the fulfilment of a duty lying in the public interest.

For exercising the right to raise an objection, you can contact any employee of Arrow ECS GmbH at any time.

You will have the option not to be subjected to a decision based exclusively on an automatic processing – including profiling, which develops legal effect with regard to you or significantly impairs you in a similar manner, insofar as the decision (1) is not required for the conclusion or the fulfilment of a contract between you and Arrow ECS GmbH, or (2) is admissible based on legal regulations of the European Union or the Member States, to which Arrow ECS GmbH is subjected, and these legal regulations develop adequate measures for the protection of their rights and freedoms as well as the legitimate interests or (3) is issued with your express consent.

If the decision (1) is required for the conclusion or the fulfilment of a contract between you and Arrow ECS GmbH or (2) if it is issued with your express consent, Arrow ECS GmbH will take appropriate measures in order to protect your rights and freedoms as well as the legitimate interests, which includes at least the right to arrange for the obtaining of the intervention by a person on the part of Arrow ECS GmbH, to set forth its own point of view and contest the decision.

If you would like to assert rights in relation to automatic decisions, you may contact any Arrow ECS GmbH employee at any time.

You have the right to revoke a consent for the processing of personal data at any time.

10. Data protection provisions on the application and use of Facebook

Arrow ECS GmbH has integrated components of the company Facebook on this website.

Facebook's operating company is Facebook, Inc., 1 Hacker Way, Menlo Park, CA 94025, USA. The data controller if you live outside of the USA or Canada is Facebook Ireland Ltd., 4 Grands Canal Square, Grand Canal Harbour, Dublin 2, Ireland.

Through each call-up of one of the individual pages of this website, which is operated by Arrow ECS GmbH and on which a Facebook component has been integrated (Facebook plugin), your internet browser is automatically prompted to download a display of the corresponding Facebook components on the IT system by Facebook. An overall summary of all Facebook plugins may be called up under

https://developers.facebook.com/docs/plugins/?locale=de_DE. In the course of this technical procedure, Facebook will receive knowledge about what specific sub-page of our website is visited by you.

If you are logged in at Facebook at the same time, Facebook will recognise each call-up of our website by you and which specific subpage of our website you visit during the entire period of the respective stay on our website. This information will be gathered through the Facebook components and allocated to your Facebook account. If you activate one of the Facebook buttons integrated on our website, for example the "Like" button, or give a comment, Facebook will allocate this information to your personal Facebook user account and save this personal data.

Facebook will always receive information that you have visited our website through the Facebook components when you are simultaneously logged in at Facebook at the time of the call-up of our website; this will take place regardless of whether you click on the Facebook components or not. If you do not want such a transmission of this information to Facebook, you can prevent the transmission by logging out before a call-up of our website from your Facebook account.

The data protection guideline published by Facebook, which can be called up under <https://de-de.facebook.com/about/privacy/>, provides information about the collection, processing and use of personal data by Facebook. Furthermore, it is explained there what setting options Facebook offers for the protection of your privacy. In addition, different applications can be obtained which make it possible to suppress a data transmission to Facebook, for example of a Facebook blocker by the provider Webgraph, which can be procured under <http://webgraph.com/resources/facebookblocker/>. Such applications can be used by you to suppress a data transmission to Facebook.

11. Data protection provisions on the application and use of Google Analytics (with anonymization function)

Arrow ECS GmbH has integrated the Google Analytics components (with anonymization function) on this website. Google Analytics is a web analysis service. Web analysis is the collection, gathering and analysis of data about the conduct of visitors to websites.

The operating company of the Google Analytics components is Google inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, USA.

Arrow ECS GmbH uses the affix”_gat._anonymizeIp” for the web analysis through Google Analytics. By means of this affix, your IP address of the internet connection is abbreviated and anonymized if the access to our websites occurs from a Member State of the European Union or from another Treaty State of the Agreement on the European Economic Area.

The purpose of the Google Analytics components is the analysis of the visitor streams on our website. Google uses the data and information obtained among other things to analyse the use of our website in order to compile online reports for us, which show the activities on our websites, and provide services in connection with the use of our website.

Google Analytics sets a cookie on your IT system. By setting the Cookies Google enables an analysis of the use of our website. Through each call-up of one of the individual pages of his website, which is operated by Arrow ECS GmbH and on which a Google Analytics component was integrated, your internet browser is prompted to transmit data for the purpose of the online analysis to Google automatically to the IT system through the respective Google Analytics component. In the course of this technical procedure, Google obtains knowledge about personal data, such as your IP address, which Google among other things uses to track the origin of the visitor and clicks and consequently to enable commission settlements.

You can prevent the setting of Cookies through our website, as already stated above, at any time, by means of a corresponding setting of the internet browser used and hence object to the setting of cookies. Such a setting of the internet browser used would thus prevent Google from setting a cookie on your IT system. In addition, a cookie already set by Google Analytics may be deleted at any time through the internet browser or other software program.

Furthermore, you have the possibility to object to a collection of the data related to the use of this website created by Google Analytics as well as the processing of this data by Google and prevent such a collection and processing. In this connection, you must download and install a browser add-on under the link <https://tools.google.com/dlpage/gaoptout>. This browser add-on informs Google Analytics through JavaScript that no data and information on the visits to websites may be transmitted to Google Analytics. The installation of the browser add-ons will be evaluated as an objection by Google. If your IT system is deleted, formatted or newly installed at a later time, a new installation of the browser add-ons must be done by you in order to deactivate Google Analytics. If the browser add-on is de-installed or deactivated by you or another person imputable to your sphere of power, the possibility of the new installation or the new activation of the browser add-on exists.

Further information and the Google’s applicable data protection provisions may be called up at any time under <https://www.google.de/intl/de/policies/privacy/> and under <http://www.google.com/analytics/terms/de.html>. Google Analytics is explained in detail under this link https://www.google.com/intl/de_de/analytics/.

12. Data protection provisions on the application and use of YouTube

Arrow ECS GmbH has integrated components of YouTube on this website. YouTube permits the publication of all kinds of videos, which is why both complete film and television broadcasts, but also music videos, trailers or videos made by users themselves can be called up through the internet portal.

The operator company of YouTube is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. YouTube, LLC is a subsidiary of Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, USA.

Through each call-up of one of the individual pages of this website, which is operated by Arrow ECS GmbH and on which a YouTube component (YouTube video) was integrated, the internet browser on your IT system is automatically prompted to download a display of the corresponding YouTube component from YouTube. Further information on YouTube can be called-up under <https://www.youtube.com/yt/about/de/>. In the course of this technical procedure, YouTube and Google obtain knowledge about what specific subpage of our website is visited by you.

If you are logged in at YouTube at the same time, YouTube will recognise each call-up of our website by you and which specific subpage of our website you visit during the entire period of the respective stay on our website. This information will be gathered through the YouTube-components and allocated to your YouTube account. If you activate one of the YouTube buttons integrated on our website, for example the “I like” button, or give a comment, YouTube will allocate this information to your personal YouTube user account and save this personal data.

YouTube and Google will always receive information that you have visited our website through the YouTube components when you are simultaneously logged in at YouTube at the time of the call-up of our website; this will take place regardless of whether you click on the YouTube components or not. If you do not want such a transmission of this information to YouTube, you can prevent the transmission by logging out before a call-up of our website from your YouTube account.

The data protection guideline published by YouTube, which can be called up under <https://www.google.de/intl/de/policies/privacy/>, provides information about the collection, processing and use of personal data by YouTube and Google.

13. SSL encryption

Data protection and your privacy are our top priority. This is guaranteed among other things by our SSL encryption of our website. Hence, not only is the reliable transfer of your data guaranteed but the spying out of this after the transfer is also prevented.

14. Disclosure to third parties

We primarily use and process your personal data saved by us in accordance with the statutory regulations for the establishment, implementation and development of your user relationship concluded with us. This also includes the disclosure of your data to third parties and its use, if this is required for the establishment, implementation and development of your user circumstances concluded.

15. Tracking pixels

To be able to improve our website and ourselves, we set so-called tracking pixels in order to find out more about the behaviour of the customers on our website. If you click on a page and open this, a tracking pixel from a server will automatically load and register with us the IP address or your Cookie ID used by you. Consequently, we see which page the advertiser has visited during their web stay with us and what they have done there. We thereby learn to get to know you better as our customer/advertiser and thereby improve our website constantly and consequently the surfing behaviour for you. The data protection provisions take effect here too. With the possibility to use a tool such as e.g. AdBlocker you can prevent tracking pixels at any time. Our newsletter also possibly uses this tracking pixel technology. You can prevent these in your e-mail program by setting it in such a way that no HTML is notified or you read your e-mail offline.

16. Our website and your data processing

Information is automatically saved in our server log files information, which is transmitted to us by your search engine or your browser. This data will not be allocated to particular persons and likewise this data will not be brought together with other data sources. It will be used exclusively for the static analysis and will be deleted immediately afterwards.

17. Right of revocation / revocation instruction

If you have given us personal data, you can delete it at any time at <https://www.arrowecs.at/widerruf>. Data for billing and accounting purposes are not affected by a termination or delete request.

Arrow ECS GmbH
Freistädter Str. 236, 4040 Linz, Österreich
Tel.: +43-732-757168
E-Mail: info.ecs.at@arrow.com
Website: www.arrowecs.at

Data protection e-mail address: dsgvo.ecs.at@arrow.com

IT Manager Ing. Reinhard Stich, E-mail address: reinhard.stich@arrow.com