

# Remote Control Software That Actually Makes You More Effective



## Remote Control Like It's Never Been Done Before with ConnectWise Control



### Instant Connectivity

When you've got tech issues to solve, there's no time to waste. Swoop in and save the day in seconds from your desktop, or your Android, iOS, or Windows device, anywhere there's an internet connection.



### Configurable

Just about every option on the host page, host client, and guest client can be fully configured and customized. From allowing auto consent by session type down to the number of characters returned for commands.



### Support

Keep working confidently despite ever-present cyberthreats. With out-of-the-box functionality like AES-256 encryption and two-factor authentication, you can rest assured that your remote access is guarded by world-class security features that scale with your needs.



### Compatibility

ConnectWise Control is compatible with Windows, macOS, ChromeOS, and Linux/Unix/\*nix operating systems and nearly every major browser. Support your clients' Android devices or use your own Android or iOS mobile device to provide support on the run.



### Extension Marketplace

With more than 100 integrations and extensions in the Extension Marketplace, ConnectWise Control empowers you to work in the most efficient way possible. We integrate with popular tools like Freshdesk, Outlook, Passportal, Zendesk & more. We're also fully integrated into ConnectWise Manage and ConnectWise Automate.



### Customizable

White label ConnectWise Control with hundreds of appearance options. Personalize the Guest page and client with your business's logo, brand colors, and more. Build trust with your clients by keeping your brand front and center.

I love ConnectWise Control because it's quick and easy to use. It saves so much time, as soon as you click on an agent, boom, there's your session, and you're ready to go. -  
Tasha Forsman, IS LAN Support Specialist, Ramsey County

## Get Started with ConnectWise Control Today >>

Contact Arrow to learn more about ConnectWise Control: 303-824-4000 / [ETGSales@arrow.com](mailto:ETGSales@arrow.com)



CONNECTWISE™

Anytime, anywhere access lets you remotely control devices and help your customers whether they're around the corner, or across the world.



**CONNECTWISE**  
Control

## Explore the Features of ConnectWise Control

Become more effective than ever with a toolset designed with the remote technician in mind.



### Backstage

Technicians can remotely run scripts and commands using fully featured Powershell and Windows command terminal without disturbing a user that may be working on the machine.



### Transfer Files Simply

Share files and folders easily with your customers and within your team. Transfer everything with simple copy/paste or drag and drop functionality



### ConnectWise View

See what the client sees and remotely walk them through issues using the camera on their mobile device.



### Define Roles & Permissions

Role-based security allows ConnectWise Control administrators to group users into roles for security purposes. Each role can be defined with specific granular permissions to allow access to different functionality within the software.



### Gain Unattended Access

Install an unattended access agent onto the machine you want to support by building an access agent installer. As long as the machine is on and connected to the internet, you're in.



### Work Uninterrupted

Keep your end users in-the-know while you perform maintenance on their machines. Send requests for consent to access, alert users when routine work is being done during their work hours and allow unobtrusive connections for monitoring machine use.

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