

Business Management Solutions Package Comparison

Feature	Core	Standard	Advanced
Sales Opportunity Management	~	\checkmark	\checkmark
Service Ticket Management	\checkmark	\checkmark	\checkmark
Project Management	\checkmark	\checkmark	\checkmark
Workflow Automation	\checkmark	\checkmark	\checkmark
Billing Management	\checkmark	\checkmark	\checkmark
GL Integration	\checkmark	\checkmark	\checkmark
KPI Dashboards	\checkmark	\checkmark	\checkmark
Billing Reconciliation	*	*	\checkmark
ConnectWise Chat		\checkmark	\checkmark
Procurement & Inventory		\checkmark	\checkmark
Change Approvals		\checkmark	\checkmark
User-based Billing		\checkmark	\checkmark
Office 365 Billing, Monitoring & Management		\checkmark	\checkmark
KPI Dashboards & Reporting		\checkmark	\checkmark
ITBoost Premium		\checkmark	\checkmark
Virtual Consulting		\checkmark	\checkmark
CSAT Tracking		\checkmark	\checkmark
ConnectWise Campaign			\checkmark
Cloud Billing			\checkmark
BrightGauge Enterprise+			\checkmark
Sell Premium			\checkmark
SLIQ			\checkmark
SLI Quarterly Reports			\checkmark
CSAT + NPS Tracking			\checkmark
Cloud Database Access			\checkmark



Contact Arrow to learn more about ConnectWise BMS: 303-824-4000 / ETGSales@arrow.com



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Sandbox

Virtual Consulting

*Billing Reconciliation in the Core and Standard Packages allows for Marketplace vendor data to be used, while the Advanced package allows for Marketplace vendor data as well as other vendor spreadsheet imports



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