



Business Management Solutions: Core Package

Business Management Solutions purpose-built for IT Solution Providers

ConnectWise Business Management solutions are purpose-built for MSPs like yours, to ensure your organization is operating as efficiently as possible. The Core Package is designed to supply you with the ConnectWise functionality you need including ticketing, project management, billing, agreement management, and more. **ConnectWise is dedicated to helping you achieve your greatest vision of success and provides business management solution packages to meet you where you are, and help you get where you want to be.**

The Core Package gives your team the tools that make it possible to automate and standardize processes all throughout your business.

This package is powered by the following products and services:

- **ConnectWise PSA:** Manage and unify core aspects of your business such as ticketing, billing, and contract management into a single application to streamline business functions.
- **BrightGauge:** Generate internal business insights to help drive better business decisions or use them with customers to demonstrate business value.

****This package is Cloud Only.** By leveraging the ConnectWise Cloud, you can enjoy a maintenance-free experience, ensuring you always have the most up to date functions and features

Package Features

Want to learn more about what's included? Check out this broken-down feature list:



Contact Arrow to learn more about ConnectWise BMS Core:
303-824-4000 / ETGSales@arrow.com



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ConnectWise PSA *Professional Services Automation*

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| Service Ticket Management | Capture and track service issues from beginning to end, ensuring all time and communication is tracked along the way. |
| Project Management | Manage project resources, statuses, identify roadblocks, see timelines, and have full visibility throughout project lifecycles. |
| Sales Opportunity Management | Create and manage sales opportunities to drive them through the sales funnel. |
| Workflow Automation | Automate manual tasks throughout your entire business with Workflow Rules. |
| Billing Management | Seamlessly bill for customer agreements and other billable time, expenses, and products. Use built-in automation to get invoices out the door on time, every time. |
| GL Integration | Easily transfer your invoices to your accounting package, ensuring the right kind of sales are hitting the right income accounts. |

BrightGauge *Reporting and Dashboarding*

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| KPI Dashboards and Reporting | With 3 pre-built dashboards for ConnectWise PSA, powered by BrightGauge, you will have more insight into your business right away. This package includes 2 admin users and uses ConnectWise PSA as your included data source. |
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Partner Benefits

Efficiency

Powerful workflow automation takes the burden of manual tasks off your team, giving them more time to focus on what matters. Additionally, with your teams' tools centralized, they will always have the information they need to do their jobs well.

Visibility

Better business decisions can be made when the right information is easily accessible. With ConnectWise dashboards and reporting, you'll have the data you need to make decisions that drive your success.

Profitability

With more efficiencies in place, and the data to make better decisions, you will have the tools to drive more profits within your business. Saved time, efficient operations, and detailed insights into your business all lead to a better bottom line.



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