

Arrow IBM Systems Programs and Incentives Update

February 26, 2024

Storage: Slides 3-36

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IBM Storage Enablement Offerings

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IBM FlashSystem FCM4 Announcement Call

Wednesday (2/28) Announcement Call (<u>replay now available</u>) to introduce unparalleled ransomware threat detection capabilities to the FlashSystem portfolio with FCM4:

Register Here to watch the replay from the 2/28/24 Call!

Enablement

The new IBM FlashSystem with FlashCore Module 4 (FCM4) uses AI and machine learning to identify ransomware threats in real-time, without compromising performance.

Learn how AI and machine learning models enable swift identification and reaction to threat alerts and continuous evolution of storage defenses.

Join cyber-resiliency experts Andy Walls, IBM Fellow, FlashSystem CTO and Chief Architect, and Ian Shave, Director of Worldwide Storage, to learn all about it at the exclusive webinar held on 28 February, at 9:00 AM ET. Don't forget to invite your clients!

IBM FLASH IN A FLASH

SWAT Team Webinar Series

The IBM Flash in a Flash series is designed to give you skills and resources to be successful in selling IBM FlashSystem.

This weekly IBM webinar focuses on important FlashSystem topics in short 30- minute segments. There will be ample time for questions, and all sessions will be recorded.

Join Us February – December 2024

REGISTER @ https://ibm.biz/flashinaflash

Date	FlashSystem Topic	Speaker	Time
Feb 1	IBM FlashSystem – 2024 Storage Digital Platform Updates	Rohan Fernando	11-11:30am EST
Feb 8	IBM FlashSystem - Cyber Recovery for Everyone	Matt Key	11-11:30am EST
Feb 15	IBM FlashSystem – Announcing FCM4	Andy Walls	11-11:30am EST
Feb 22	IBM FlashSystem – Incentives & Announcing Test Drive	Katie Miles	11-11:30am EST
Feb 29	IBM FlashSystem - Brocade: Protect your Data Path by Safeguarding your SAN	Craig Nelson & Tim Werts	11-11:30am EST
	Partners		
		• •	IBM

IBM Cyber Academy



Enablement

ម្ពុំ ្នាំ IBM **Ecosystem**



Join us for this in-depth, in-person training on Cyber Security and Resiliency Skills & Solutions

Learn to leverage IBM's suite of cyber security and cyber resilient offerings.

Help your client build a complete strategy to Zero Trust. This "trust no one" solution can help organizations protect, limit and recover from cyber-attacks.

Attendance is no cost, and you will learn from skilled IBM practitioners:

- Security and Data Resilience Concepts
- Cyber Offerings from IBM Security and IBM Storage
- Regulatory Framework affecting Data Security, Retention, and Protection
- Cyber Resilience scenarios and best practices

IBM has real technological advantages in helping clients create a holistic and integrated approach to combat cyber-crime.

Register today to join one of these regional Cyber Summits:

Feb 27-29 San Jose, CA

May 14-16 Washington, DC

Aug 20-22 Chicago, IL

Nov 5-7 Dallas, TX

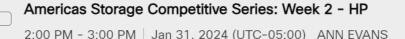
Registration Site for <u>San Jose</u> <u>available here</u>. Others to follow.

Fratilement FlashSystem Competitive Training Series

IBM FlashSystem Competitive Series

Our amazing competitive team - Mike Kachmar and Brian Sherman - have put together an informative series of competitive updates. We will explore strategies and portfolios of each vendor and position IBM's competitive advantages. Join us as we give you the information you need to compete against these vendors:

- Week 1: Dell
- Week 2: HP
- Week 3: NetApp
- Week 4: Pure



Americas Storage Competitive Series: Week 3 - NetApp

2:00 PM - 3:00 PM | Feb 7, 2024 (UTC-05:00) ANN EVANS

Americas Storage Competitive Series: Week 4 - Pure Storage 2:00 PM - 3:00 PM | Feb 14, 2024 (UTC-05:00) ANN EVANS

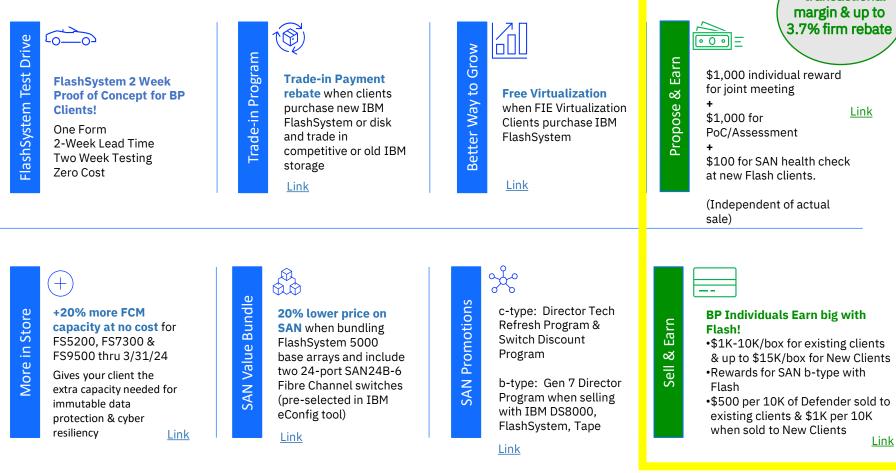




Arrow IBM Storage Programs and Incentives Update



1Q 2024 IBM Storage Ecosystem Promotions & Incentives



Value Seller & Margin changes went into effect on 1/1/2024

+ transactional

Test Drive IBM FlashSystem

2 WEEKS.

NO COST. NO CONTRACT.





FlashSystem 7300

... because seeing is believing!



FlashSystem 5015 FlashSystem 5035 FlashSystem 5045



ONE FORM

- BP sends request form directly to iRent sander@irent.nl
- iRent will review and get IBM approval within 48 hours

Ē

TWO WEEK LEAD TIME

- 2-week usual lead time to configure and deliver
- iRent handles ALL logistics ٠
- BP and Client complete Test **Drive Checklist**

TWO WEEK TESTING

|N|

- 2-week on premise for testing and Proof of Concept.
- Client or BP location ٠

X

ZERO COST

- No Cost to Client or BP
- No commitment to purchase
- iRent schedules pickup

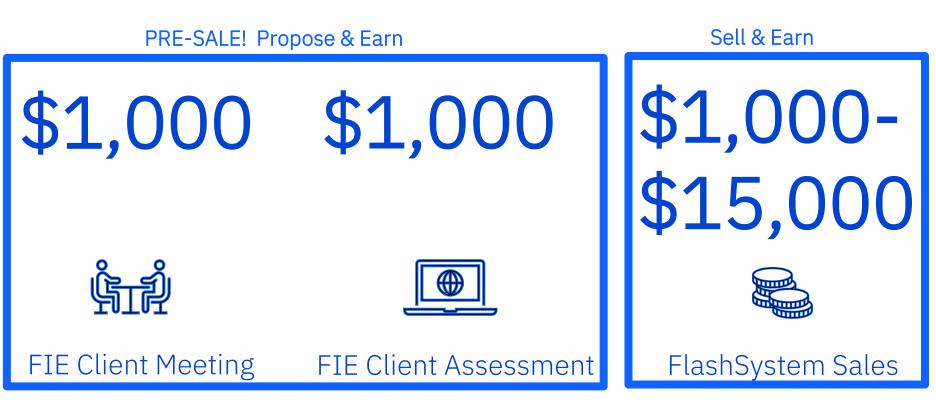
North America Business Partners



IBM Storage Rewards 2024 North America

FlashSystem Rewards





✓ Must have active deal registration number, and an IBM Seller must be present. *FIE clients haven't purchased qualifying product over the last 36 months Refer to KYI Terms and Conditions for complete details & product eligibility

IBM Storage Rewards

Propose and Earn (FIE only)

Activity	First In Enterprise
Client Meeting	\$1,000
Assessment (CRAT, POC, etc.)	\$1,000
SAN Health Assessments	\$100

 $\checkmark\,$ Must have active deal registration number, and an IBM Seller must be present.

Sell and Earn

TDM Flash Custome Through lung 20, 2024	Derrand	First In Estamains	
IBM FlashSystem Through June 30, 2024	Reward	First In Enterprise	
FlashSystem 5015/5045	\$1,000	\$1,000	
FlashSystem 5200	\$3,000	\$3,000	
FlashSystem 7300	\$10,000	\$15,000	
FlashSystem 9500	\$10,000	\$15,000	
IBM Storage Defender	Reward	First In Enterprise	
IBM Storage Defender	\$500 for	\$1,000 for	
IDIA Storage Derender	every \$10K Sold	every \$10K sold	
IBM Storage as a Service	Reward	First In Enterprise	
StaaS Tier 4:	\$3,000	\$3,000	
9601-CT1, CT2, CT3, CT4, CT5			
StaaS Tier 1-3:	\$10,000	\$15,000	
9601-BT1, BT2, BT3, BT4, BT5	,	,	
9601-MT1, MT2, MT3, MT4, MT5			
9601- HT1, HT2, HT3, HT4, HT5			
,,,,,,,,,,,,,,,,,,,			

IBM Brocade SAN Must be sold with	Reward	
SAN24B-6 FlashSystem	\$100/pair	
SAN64B-7	\$500/pair	
SAN128B-7	\$1,000/pair	
SAN256B-7, SAN512B-7	\$2,000/pair	



<u>Maximum Cap Per Sale:</u> North America \$30,000 / Annual Individual Max \$100,000 - All rewards can be split between Sales and Technical Sellers

Refer to Seismic for KYI Terms and Conditions & product eligibility

Storage Rewards / KYI Registration & Getting Started

- KYI Registration Link
- o <u>KYI Registration Workshop Presentation</u> and <u>Recording</u>
- <u>KYI Getting Started Interactive Guide</u>

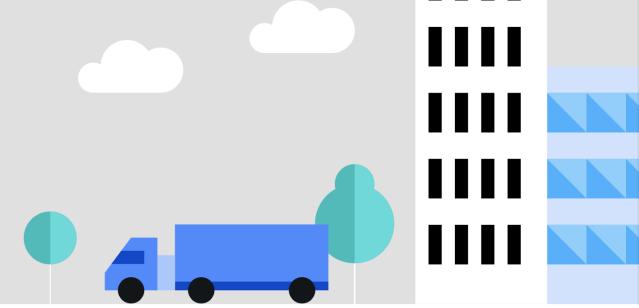
Note: Storage Rewards not available for GOE BPs or GOE End Users Currently registered partners will receive a request to re-accept terms for 2024 (KYI Rewards and PartnerPlus)

Get Started Here

IBM Partner Ecosystem

The IBM Storage Trade-in Program

Sell new, trade in old and get your client paid by IBM



- Visit the <u>Trade-in Seismic Link</u> for more information
- Run the <u>Trade-in Smart Calculator</u> for Customer's Trade-in Payment
- <u>View Video on Smart Calculator (4 min)</u>

Contact: Katie Miles kmmiles@us.ibm.com

^IIBM FlashSystem "more in store" offer

Cyber recovery guaranteed - with capacity on us





"more in store" offer available through March 31, 2023

Data Reduction,

* Terms and conditions apply

IBM FlashSystem 5000 Value Bundle

Lower Cost for a Modernized, High Performance, Cyber-Resilient Storage Solution

The FlashSystem 5015/5035/5045/5200 base arrays include two 24-port SAN24B-6 Fibre Channel switches pre-selected in IBM eConfig tool



REALIZE INSTANT BENEFITS

CYBER-RESILIENT

LOWER COST

Immediate savings on Flash+SAN bundle vs. a-la-carte price

PERFORMANCE

Match Storage-SAN Enhanced data speed for optimum protection and fast data workloads recovery

SCALABILITY

Add ports ondemand for simple device connectivity

ADV FEATURES

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Offer advanced, enterprise storage services with entry storage arrays

MORE REVENUE

Increase revenue and margin with the Flash & SAN Value Bundle

SIMPLE CONFIG

SAN DISCOUNT

for BPs

Quickly provide an end-to-end storage configuration

Three compelling reasons for customers to refresh Gen 5 switches

#1 **Performance** Gen 5 switches are 10 to 12 years old

IBM Name	IBM Model	Support EOS	Refresh Model		
SAN768B-2	2499-816	FOS EOA: 4/30/2023 HDWR End-of-Support: 4/30/2025	GEN7 8961-F78		
SAN384B-2	2499-416	FOS EOA: 4/30/2023 HDWR End-of-Support: 4/30/2025	GEN7 8961-F74		
SAN96B-5	2498-F96 / N96	FOS EOA: 9/21/2024 HDWR End-of-Support: 4/30/2027	GEN7 8969-P96/R96		
SAN48B-5	2498-F48	FOS EOA: 6/17/2023 HDWR End-of-Support: 6/17/2025	GEN7 8960-P64/R64		
SAN24B-5	2498-F24 / X24	FOS EOA: 4/30/2023 HDWR End-of-Support: 4/30/2025	GEN6 8969-F24* (sell with Flash Bundle)		
SAN24B-4	2498-B24	FOS EOA: 4/30/2023 HDWR End-of-Support: 4/30/2025	GEN6 8969-F24* (sell with Flash Bundle)		



3 Sept 1, 2023 IBM increased Maintenance Support cost for GEN5 products!

Why are FOS EOA (End-of-Availability) dates important?

After the hardware product is two years past its Last Customer Ship (LCS), there will not be any more scheduled FOS releases with bug fixes or improvements for the switch. This also means that scheduled FOS patches for recent security vulnerabilities won't be available, potentially compromising your SAN environment's security and data protection.

#2 Brocade FOS End of

Availability April 2023

Security Vulnerability

- **NOW** is the time to plan to replace aging Gen 5 platforms. Note, most likely attached to older storage.
- Run SAN Health Diagnostic Tool to discover and identify old Storage and SAN opportunities

Customer "Gen 5 Refresh" Flyer

Customer Engagement

- Send customers this <u>flyer</u> to begin refresh discussions
- Help them identify Gen 5 switches that could impact solution performance
- Discuss potential security vulnerabilities of legacy switches
- Encourage them to avoid increased support costs and with an updated SAN infrastructure

Download these other tool to help

Solution brief: <u>IBM b-type Storage Networking: Enabling a</u> cyber resilient, autonomous SAN

Evaluate your current environment with a simple to use (DIY) SAN Health diagnostic tool today

IBM.

Brocade[®] 8G and 16G SAN Has Reached End-of-Life

Refresh with IBM SAN to avoid the risks of an aging infrastructure

These Brocade Fibre Channel 8G and 16G SAN products below have reached **End-of-Life (EOL)** and **FOS End-of-Availability (EOA).**

- 8510 Directors (IBM 2499-816, 2499-416)
- 6520 Switch (IBM 2498-F96/N96)
- 6510 Switch (IBM 2498-F48)
- 6505 Switch (IBM 2498-F24/X24)
- 300 Switch (IBM 2498-B24)

Maintaining aging networking infrastructure in your data center may be riskier than you expect.

Older generation switches are at risk of environmental issues, maintaining performance, interoperability integrity and security vulnerabilities.

What happens at Fabric OS[®] End-of-Availability (EOA)?

Brocade engineering identifies hundreds of security threats every year and provides patches to address these vulnerabilities. Once Fabric OS (FOS) EOA arrives, there will be no further scheduled releases of FOS with bug fixes or improvements made available for the switch.

More importantly, the scheduled FOS patches for any recent security vulnerabilities will not be available, potentially compromising the security profile of the entire SAN environment and leaving your data exposed.

Modernize your storage infrastructure with these recommended models

IBM EOL Models	Brocade Models	Description	Key Dates	IBM Model Recommendations
2499-816 2499-416	8510-8 8510-4	Gen 5 Directors	FOS EOA: 4/30/2023 HW EOS: 4/30/2025	8961-F78 8961-F74
2498-F96/N96	6520	Gen 5 Enterprise Switch (96 ports)	FOS EOA: 9/21/2024 HW EOS: 4/30/2027	8969-P96/R96
2498-F48	6510	Gen 5 Midrange Switch (48 ports)	FOS EOA: 6/17/2023 HW EOS: 6/17/2025	8960-P64/R64
2498-F24/X24	6505	Gen 5 Entry Switch (24 ports)	FOS EOA: 4/30/2023 HW EOS: 4/30/2025	8969-F24
2498-B24	300	Gen 4 Entry Switch (24 ports)	FOS EOA: 4/30/2023 HW EOS: 4/30/2025	8969-F24

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A better way to GROW

Need **MORE** storage capacity?

You could add to your existing storage *but...*

No guarantee of performance increase

Restrictive commercial and financial options

Potential increased maintenance costs

Qualifying Conditions

FlashSystem Model	SVC Condition	Min. FCM Drives	Number of Non-IBM Systems Eligible	Duration of Virtualizatio n Enabled	Warranty/Maint Terms
9500		8			Machine Type 4673 (3yrs Expert Care Advanced)
7300	No SVC Installed	8 5	5	3 Years	Machine Type 4658 (3yrs Expert Care Advanced)
5200		3			Machine Type 4662 (With Min. 3yrs Expert Care Basic)

Value Statement

"IBM FlashSystem will provide the upgrade of additional capacity you need going forwards, while leveraging your existing non-IBM storage assets; simplifying management, easing data migration and accelerating performance for the next 3 years at no additional cost"

A better way to grow

Supercharge your upgrade...



Maximize existing storage investments

Prive data placement across all storage with AI

Simplify storage management

Seismic

Ease any required data migration

Buy an **IBM FlashSystem® 5200, 7300 or 9500/R** and virtualize your existing storage at no additional cost.* Now benefit from increased capacity and performance within a new, optimized single pool of storage.

Modernize and accelerate **ALL** of your storage



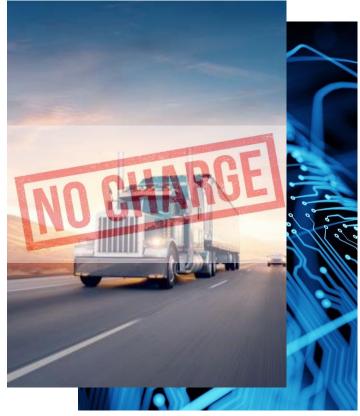


IBM Storage No-Charge Removal Program

End Users benefit from having IBM remove their old IBM or non-IBM equipment at <u>no charg</u>e when they acquire new IBM Storage.

BP Announcement Letter ZWAM2253A Link

For IBM direct transactions see letter ZAAM9158D Contact: Katie Miles kmmiles@us.ibm.com





Submit a price request for your target price to win, and IBM will work with Broadcom to get what you need to meet your target.

IBM SAN c-type Cost Relief

Submit a price request for your target price to win, and IBM will work with Cisco to get what you need to meet your target.



IBM SAN b-type Promotions

Technology refresh promotion which can be used as an alternative to cost relief.

> IBM c-type SAN Promotions

Multiple technology refresh and competitive technology refresh promotions, which can be used as an alternative to cost relief.

IBM Storage Networking Promotions

Link IBM c-type Promotions

IBM b-type Promotions

Contact Mike Mortenson <u>mrmorten@us.ibm.com</u>



This program allows you to receive a pre-approved discount when you include IBM b-type Directors with IBM Storage proposals. Includes current storage proposals and previous 2023 deals. Program ends June 30, 2024.

Qualifying Products

IBM b-type Director Chassis

IBM SAN512B-7 (8961-F78) IBM SAN256B-7 (8961-F74)



Qualifying blades (32G) These Feature Codes are discounted

 FC3403: Gen 7 48-port blade with 32G LWL SFP+ optics

- FC3402: Gen 7 48-port blade with 32G SWL SFP+ optics
- FC3401: Gen 6 48-port blade with 32G LWL SFP+ optics
- FC3400: Gen 6 48-port blade with 32G SWL SFP+

Qualifying Blades (64G)

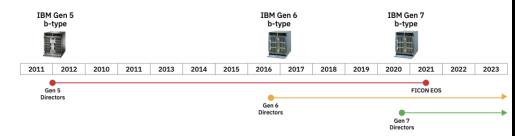
These Feature Codes are discounted

- FC3265: Gen 7 64-port blade. with 64G SWL SFP-DD optics
- FC3405: Gen 7 48-port blade with 64G LWL SFP+ optics
- FC3404: Gen 7 48-port blade
 with 64G SWL SFP+ optics

<< for DS8k, Tape & Flash bundled with IBM Brocade Directors for storage sold during 2023 and current proposal

Why include Gen 7 SAN with your storage proposals?

Don't let customers connect new IBM Storage to legacy storage networks and risk a non-optimum solution



Ken Griffo IBM Storage Networking Global Sales Leader kgriffo@us.ibm.com

Mike Mortenson

IBM Storage Networking Americas Sales Leader mrmorten@us.ibm.com

IBM SAN c-type Director Program

Two Director Tech Refresh options:

Cisco Tech Refresh

(refreshing Cisco gear)

- Purchase qualifying c-type Director*
 Buy 3 qualifying linecards (with 48 SFPs on each)**
 Get 1 additional linecard or bundle at no charge
- All linecards must have chargeable SFPs; "bundles" and their associated RPQs come with SFPs, which are N/C in the bundle ٠ RPQ.

Competitive Tech Refresh

(refreshing Broadcom gear)

- Purchase qualifying c-type Director*
 Buy 2 qualifying linecards (with 48 SFPs on each)**
- Get 2 qualifying linecards or bundles at no charge •
- All linecards must have chargeable SFPs; "bundles" and their associated RPQs come with SFPs, which are N/C in the bundle RPQ.

Qualifying Products*	Base Feature Code**	Promotion Feature	e-config Description (IBM product documentation often refers to a linecard as a "FC Switching Module")
IBM c-type SAN Products	AJL8	8\$1918	48-port 64Gbps FC Switching Module and 64G SW SFP Bundle
SAN192C-6 (8978-E04)	AJL6	851943	48-port 64Gbps FC Switching Module (Empty Linecard – billable SFPs must be configured with it)
SAN384C-6 (8978-E08) SAN768C-6 (8978-E16)	AJL7	8\$1917	48-port 64Gbps FC Switching Module and 32G SW SFP Bundle
Click <u>HERE</u> to learn more on the	AJL4 and AJHE or AJHJ	851924	48-port 32Gbps FC Switching Module (Empty Linecard - billable SW 32Gbps optics must be configured with it)
products	AJL4 and AJHF or AJHK	851925	48-port 32Gbps FC Switching Module (Empty Linecard - billable LW 32Gbps optics must be configured with it)

Questions? Contact the IBM/Cisco team: IBMpromotions@external.cisco.com

IBM RPQ: c-type Switch Discount Program

1. Purchase one or more qualifying c-type Switches*

 SAN32C-6 (8977-T32): 32G Fibre Channel switch with 8 x 32G SFPs. Port side Exhaust SAN48C-6 (8977-T48): 32G Fibre Channel switch with 24 x 32G SFPs. PSE SAN48C-7 (9024-V48): <u>HALF POPULATED</u> 32G or 64G FC switch with 24 x 32G/64G SFPs. PSE.

2. Submit ePricer requests, business as usual

• RPQ team does NOT require approval– Promo will be a Pass-thru Discount applied to the RPQ.

3. Primary Targets

- 1. Entry Level 32G Configurations; For example, Qty 2– 32G SAN32C-6 with FlashSystem 5015/5035/5045
- 2. Mid-Range 64G Configuration with low latency and high performance; For example, Qty 2-64G SAN48C-7 with FlashSystem 5200







Qualifying Products [*] SAN32C-6 (8977-T32)	Promotion RPQ	e-config Description
SAN48C-6 (8977-T48)	851962	PROMO 8977T32 8 PORT 32G SW
SAN48C-7 (9024-V48)	8\$1963	PROMO 8977T48 24 PORT 32G SW
RPQs now live 12DEC2023 Hardware ships beginning Jan 2024	8\$1964	PROMO 9024V48 24 PORT 32G SW
RPQ avail until July 2024	8\$1965	PROMO 9024V48 24 PORT 64G SW

Contact the IBM/Cisco team: <u>IBMpromotions@external.cisco.com</u> IBM Sales Team: Ken Griffo<u>kgriffo@us.ibm.com</u> or Mike Mortenson <u>mrmorten@us.ibm.com</u>

This program cannot be combined with any other Cisco special pricing, Cost Relief or DSA on the same deal or order.

Storage Software Pricing Plays (SQO / PPA)

3.04 - IBM Storage Software Competitive Pricing Play

> Preapproved end user discounting on initial purchase price of Storage software products when they convert from a competitor

Loyalty

3.39 - IBM Storage Protect

Discounts on S&S with Single year, multi year and reach back offers. This Play only applies to customers that are reinstating software that has lapsed for greater than 12 months.

3.41 - IBM Storage Protect

Fresh Start

3.42 – Storage Suite for Cloud Pak to Storage Fusion Migration

Transition existing Storage Suite for Cloud Pak customers to Fusion.

Contact: Jeff Whitehead

jeff.whitehead@us.ibm.com



Arrow IBM Cross-Brand Solution Selling



Arrow – IBM Storage - Federal Solutions Focus

Key Solutions:

Cyber Resiliency	IBM Security + IBM Storage equip customers to detect, respond & recover from cyber incidents
Modernization	IBM Fusion as a deployment & implementation platform for Cloud Pak, cloud-native and modern container workloads using OpenShift
AI Acceleration & Deployment	Watsonx & IBM Fusion to accelerate deployment and accelerate AI / queries 7x - 90x

2024 is the year of Cross-Brand High Value Solutions Sales!

Cyber Resiliency	IBM Security + IBM Storage equip customers to detect, respond & recover quickly from cyber incidents
Modernization	IBM Fusion as a deployment & implementation platform for Cloud Pak, cloud-native and modern container workloads using OpenShift
AI Acceleration & Deployment	Watson <mark>x</mark> & IBM Fusion to accelerate deployment and accelerate AI / queries 7x - 90x

Let Arrow help you with these conversations with your clients





Arrow Cloud Enablement (ACE), powered by IBM, presents:

Business continuity and data resiliency

IBM Security + IBM Storage equip customers to detect, respond and recover from cyber incidents

Detect, respond and recover from an attack with IBM Security and IBM Storage

How can intelligent security and storage decrease your customer's Recovery Point Objective (RPO) and Recovery Time Objective (RTO) following a cyber attack? Try out the Cyber CRISIS use case available in Cyber Range to find out. Using IBM Security® QRadar® SIEM, QRadar SOAR and immutable IBM Flash Storage, you can resist and recover quickly.

In today's digital economy, high availability (HA) and disaster recovery (DR) solutions are non-negotiable for IT teams. Organizations that depend on data and systems as the bedrock of their operations must adopt these measures to prosper. Downtime and data loss can have significant financial and reputational consequences. Help your customers move beyond traditional HA and DR to become cyber resilient.

Cyber Security

Keep bad actors out of an environment

Cyber Resiliency

Withstand, recover from and adapt to disruptive events

ORGANIZATIONS SHOULD BE CYBER SECURE AND CYBER RESILIENT

- Access controls (e.g., multi-factor authentication, role-based access control)
- > Data encryption
- Security incident and event management (SIEM)
- Vulnerability management
- Malware protection

- Business continuity and disaster recovery (BCDR) planning
- Incident response planning and testing
- Redundant systems and data backups
- Supply chain risk management
- Risk assessment and mitigation





Solick here for replay! Part I session now available for replay!

IBM's road to cyber resiliency webinar series

Join Frank Welder and Tony Owens for a powerful 3-part webinar series – IBM's road to cyber resiliency. This series focuses on today's major threats and how you can improve your customers' cyber resiliency,...You won't want to miss the first part of the series – "Understand the adversary" – see details below and register today!

Part One: Understand the adversary.

Date Wednesday, October 18

Time 12 p.m. ET

Take a journey as seen through the eyes of a hacker.

What are we up against?

This session focuses on the types of attacks and techniques that cyber attackers use to infect your systems, evade detection and monetize their effort.

Learn what makes you a target for hackers and how to structure your defense to make you a harder target.

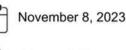
<u>Cyber Resiliency</u>: Join us for this 3part Webinar Series (now in replay!



Part Two: Understand how to secure and defend your environment

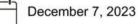


Part Three: What to do when defenses fail (and they will).



🤆 11 a.m. CT

>>Click here for replay! Part II session now available for replay!



11 a.m. CT

Sclickhere for replay!
Part III session now available for replay!

Arrow Electronics, Inc., 9201 E. Dry Creek Road, Centennial, CO 80112 | arrow.com







The Storage CR Assessment provides a bridge mechanism to assess client's current state and identify gaps against best practice requirements based on the NIST CSF.

Contains references to other industry recognized standards & frameworks: ISO, COBIT, ISA, Council on Cyber Security, etc.

IBM Cyber Resiliency Assessment Tool (CRAT)

Identify

participants &

customize agenda

Workshop includes:

- Two-hour virtual consulting workshop with IBM Storage & Security POV
- Assessment probes over 100 different vital controls across 20+ key categories from a Cyber Resilience standpoint
- Delivered using technology / vendor neutral framework

Client Outcomes:

- Identification of blind-spots and recommended areas for improvement
- Discovery of the utilization of various existing solutions, integrations and overlaps that can be fine-tuned
- Customized Cyber Resilience strategy fitting the client's vision & mission

Deliverables:

- Detailed assessment report
- Management presentation
- Roadmap of recommended improvements & considerations
- Non-invasive
- Quick (2 hrs. to complete)
- IBM Funded



Cyber Resiliency Strategy and Roadmap

3-5 days



Sample Deliverables



Contact the **IBM Client Centers**: <u>lolguin@us.ibm.com</u> <u>CRAT on Seismic</u>



IBM Fusion: Cross-Brand Solutions

- Application Modernization
- Cloud Pak for Data / Cloud Pak for Security / Other Cloud Pak Solutions
- watsonx (.ai & .data)
- Virtualizing VMs with OpenShift

Let Arrow help you with this conversation with your clients

Look for Upcoming Arrow Enablement Calls & Training

Fusion and watsonx sales play

Huge Opportunity

On premises **watsonx**

872 watsonx deals in 2024 at \$109M

75% on-prem

Fusion can accelerate deployment & accelerate queries 7X-90X

Great Momentum

59 watsonx.data wins in 4Q23

15 watsonx.data wins included Fusion

4 watsonx.data wins have Fusion opportunities

Q1 2024 Pipe

• Opportunities identified in all Geos except Japan

Great Support

Fusion **watsonx** t-shirt easy sizing

Fusion Wave

- **1 watsonx** dedicated POK
- 1 watsonx dedicated EMEA (coming soon)

GPU strategy/alignment

Certified Fusion hardware coming

Benchmarks coming

Q1 Education – Data & AI, CSM, Partner, ATL

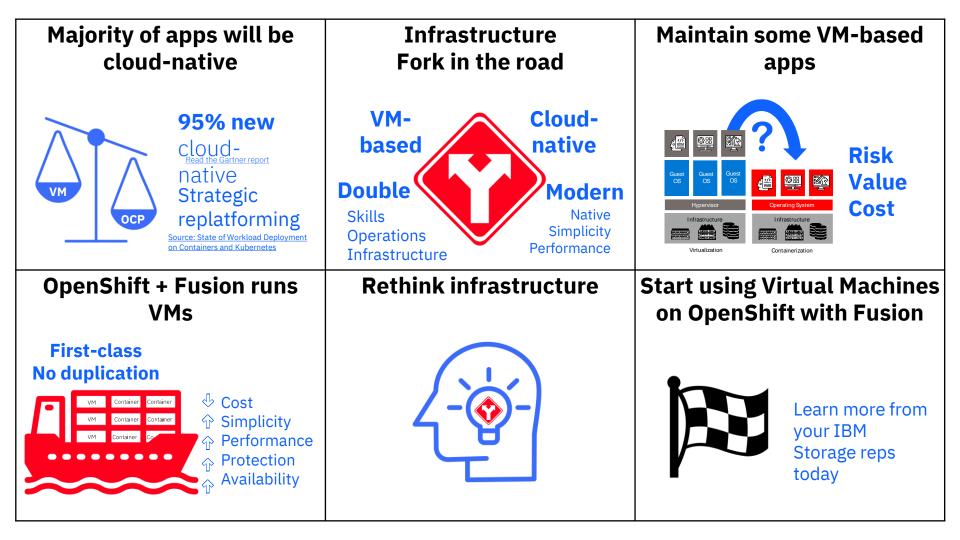
Your Action

Storage Sellers engage **watsonx** clients together with Data & AI Sellers

Use Fusion HCI 4 special offer pricing, three t-shirt sizes, and quantified client value

ELA Fusion software can be brought to Fusion or added to their own X86 hardware

Learn from actual client value for each case fusion offer



Arrow Solutions Lab

of Solutions

Leverage Arrow Solutions Lab for the ability to install multiple IBM point product tied together to show end-to-end total solution

IBM Storage	IBM Software	IBM Security	IBM Power Products	IBM Red Hat
Storage Fusion	Cloud Paks	Products	Storage Fusion	Products
FlashSystems	WatsonX	ReaQta	Power 9	Ansible
Spectrum Virtualize	Spectrum Virtualize	MaaS360	Power 10	OpenShift
Storage Insight	Storage Insight	Randori	IBMi	
CSM	CSM	Verifi	AIX	
Storage Ceph	Storage Ceph	Guardium	Red Hat Enterprise	
Protect	Protect	Qradar Suite & SOAR	Storage Scale	
Defender	Defender	Qradar Soar		
Cyber Vault/Cyber Resiliency	Cyber Vault/Cyber Resiliency	End-to-end solutions coupled together in a demonstrable environment show casing solution real world problems		

Updated Operating Model for IBM Storage (& Power) Offerings

Effective January 2, 2024, IBM is making a series of changes designed to optimize the manufacturing and supply chain operating model of IBM Storage hardware offerings including:

- We are **designating standardized parts across all and IBM Storage offerings**, which will be readily available. Other parts categories will be subject to industry lead times.
- We are accommodating pre-builds of unfirm orders, with appropriate approvals, for:
 - DS8000
 - Storage Scale System
 - Virtual Tape Server
 - TS1100 Tape Drives

- TS4500 Tape Library
- Diamondback Tape Library
- Storage Area Network (SAN)
- E1080 POWER Server
- For the remainder of the IBM Storage product lines, we will transition to a firm order only
 policy for these High-Velocity Storage Offerings (see next page). No need to place on OMV
 unless bundled with a High-end offering.

With this refreshed end-to-end approach, clients, partners, and sellers will experience:

Simplified Ordering - Improved Fulfillment – Faster Delivery



Storage Solutions

You can find a list of standard and non-standard parts in respective ordering/configuration tools: ACT Availability Tool: <u>https://www.ibm.com/servers/econfig/act/pages/workbench</u> eConfig: <u>https://www.ibm.com/services/econfigcloud/#/</u> StorM: <u>https://www.ibm.com/tools/storage-modeller/#/projects</u>

High End OMV – High(B) / Low (P) *Can prebuild if approved*

- DS8K
- TS7700 HYDRA
- TS4500 ANACONDA
- TS1100 JAGUAR DRIVES
- DIAMONDBACK 488x
- SAN-B
- SAN-C
- ESS
- Norm. Leadtime = 15 Days
- Ext Leadtime = Varies

High Velocity No OMV scheduling *Firm-only policy*

- FS5x/FS7x/FS9x
- SVC
- COS
- CEPH/DEFEND
- LTO (LE) 3555/357x/358x
- TAPE MEDIA 3589/3599
- RMSS 7226/72XX
- FUSION 9155
- Norm. Leadtime = 10 Days
- Ext Leadtime = Varies

Non-Standard Parts

- No planning sent to supplier
- 16-week (80-Days) leadtime in e-config
- Should have an equivalent standard part
- Book and chase model
- Planned ship date confirmed once supply secured

• Norm. Leadtime = 80 Days



IBM Storage: Deal Reg Groups and Product Mapping for Proficiencies

To see status & access training/badges for Proficiencies: $\underline{IBM} \ Learning \ Hub$

Deal Registration Code	Deal Reg Group Name	Proficiency Group Name	Proficiency Badges	Product
BPHWST001	Container (Hardware Changing to Hybrid Cloud (Hardware)	Storage for Hybrid Cloud	IBM Storage Fusion Sales Foundation	IBM Storage Fusion HCI (DEFAULT PRODUCT)
			IBM Storage Fusion Technical Sales Intermediate	
BPSWDRC136	Container (Software). Changing to Hybrid Cloud (Software)	Storage for Hybrid Cloud	IBM Storage Fusion Sales Foundation	IBM Storage Fusion SDS (DEFAULT PRODUCT)
			IBM Storage Fusion Technical Sales Intermediate	Storage Suite for IBM Cloud Paks
BPHWST002	Scale-out File & Object Storage (Hardware)	Storage for Data and AI	Storage for Data and AI Sales Foundation	ESS / Spectrum Scale Server (DEFAULT PRODUCT)
			Storage for Data and AI for Technical Sales	COS HW
BPSWDRC102	Scale-out File & Object Storage (Software)	Storage for Data and AI	Storage for Data and AI Sales Foundation	IBM Storage Scale (DEFAULT PRODUCT)
			Storage for Data and AI for Technical Sales	IBM Storage Discover
				COS SW
BPHWST004	Data Protection (Hardware)	Storage for Data Resilience	Storage for Data Resilience Foundational	Linear Tape-Open (LTO) (DEFAULT PRODUCT)
			Protecting Containerized Workloads with IBM Storage Protect Plus for Technical Sales Level 3	Tape Media
BPSWDRC103	Data Protection (Software)	Storage for Data Resilience	Storage for Data Resilience Foundational	IBM Storage Protect (DEFAULT PRODUCT)
			Protecting Containerized Workloads with IBM Storage Protect Plus for Technical Sales Level 3	IBM Storage Protect Plus
				Spectrum Storage Suite
BPHWST003	FlashSystem (Hardware)	IBM Storage FlashSystem	IBM FlashSystem Sales Foundation	FlashSystem - FS5nxx (Default Product)
			IBM FlashSystem Technical Sales Intermediate	FlashSystem - FS7, FS9
				Flash as a Service
				SVC HW
BPSWDRC101	Virtualize & Manage (Software)	IBM Storage FlashSystem	IBM FlashSystem Sales Foundation	IBM Storage Virtualize (DEFAULT PRODUCT)
			IBM FlashSystem Technical Sales Intermediate	IBM Storage Control & Storage Insights/Pro
BPHWDRC151		Storage for Enterprise Virtual Tape Library	' IBM Tape for Enterprise Storage Sales Foundation	Tape - High End Enterprise (DEFAULT PRODUCT)
DRUMCTOOL	DC0//	Channes (an IDM 7	IBM TS7700 Virtual Tape Library Education for Technical Sales Level 3	Tape - High End Virtualization
BPHWST005	DS8K	Storage for IBM Z	Storage for IBM Z V2 Sales Foundation IBM DS8000 Family Enterprise Disk Storage for Technical Sales Level 3	DS8K (DEFAULT PRODUCT)



IBM TLS, Q1 2024 Incentive Updates

NAVJOTE GILL

Supplier Mgr., IBM TLS (Technology Lifecycle Services)

WDVV

NEW in 2024 - IBM Technology Lifecycle Services Sales Incentives

NEW in 2024! Individual Business Partners can now earn KYI rewards points for selling IBM Technology Lifecycle Services offerings. Earn \$2000 by shifting your client's Support for Oracle services to IBM! You earn while your client saves! Earn another \$100 per contract by adding Microsoft support. Then multiply your earnings at \$20 per serial number for Power and Storage Premium services. To top it off bundle in Project-based Services and earn another \$100 per contract. It really adds up! The more you up-sell into your contracts the more you earn.

Each individual has the potential to earn up to 10K for selling TLS!

\$30K transaction cap in place per deal North America and EMEA. \$20K transaction cap in place for APAC and Latin America

Exclusions:

No Government Owned Entities (GOE) sales are eligible Expert Care offerings

No incentives will be paid for eligible services that are already registered in existing contracts.



TLS Eligible Services	Reward Value	Payout criteria
Premium Services	\$20	Per serial #
Project-based Services	\$100	Per contract
Microsoft Support Services	\$200	Per contract
Oracle Support Services	\$2,000	Per contract
The TLS KYI	reward is capped to	\$ 10k/seller

New in 2024, Know Your IBM TLS

Multivendor offerings include Oracle and Microsoft Support

Stay tuned for enablement sessions on how you can leverage these MVS offerings to drive revenue and earn KYI points.

Eligible Product List includes Proactive, Media Retention and GTMS (MicroCode), link below

Act today and add these offerings to your active renewal quotes

*

WDW

Product list includes some offerings that are not enabled in the US	START & END DATES	HOW TO REGISTER INTO 'KNOW	2
	1 Jan - 30 June 2024	YOUR IBM'	
Helpful KYI links KYI URL : <u>https://ibm.biz/knowyouribm</u> KYI Terms and Conditions: <u>https://ibm.biz/KYIProgram</u>	Click <u>here</u> for eligible products list Full details can be found via the latest Terms and Conditions <u>here</u>	 Visit the <u>IBM Splash page</u>, sign in using your IBM ID and navigate to Know Your IBM Complete the Manage my Profile page 	
KYI Eligible Product List : <u>https://ibm.biz/kyisell</u> For all support queries send an email to <u>service@kyirewards.com</u>	ELIGIBILITY		3
For all support queries send an email to <u>service@kyirewards.com</u>	Ensure you meet all the eligibility criteria for particular terms and terms	rticipation in Know Your IBM	
TLS Offerings Flipbook			
	Complete <u>IBM Integrity Training</u> within the second s	he last 2 years	
IBM Support for Oracle Software (seismic.com)	Ensure your firm has an active Business F	Partner Agreement	
IBM Support for Microsoft (seismic.com)	 Accept latest Terms and Conditions and I my Profile 	Privacy Policy via Know Your IBM/Manage	
IBM Proactive Support (seismic.com)	,		
IBM Media Retention Services (seismic.com)			
IBM Global Total Microcode Support (seismic.com)			



What's New in TLS



END OF SERVICE UPDATES

Hot off the press, IBM has simplified the EOS process removing term limits from approved EOS machines (green)! Price reduction on post Power 8's hardware service extension support Price Adjustment for IBM Service Extension Offering on IBM POWER8, December, 1st, 2023 (seismic.com)

IBM 2024 RENEWAL INITIATIVE, NO SERIAL NUMBER LEFT BEHIND

Continued focus is early/on-time renewals and driving high renewal rates. Digital Seller teams will engage on lapsed renewals.

2024 IBM GROWTH SELL & SERVICE CO-MARKETING now includes TLS

Awards partners who invest and grow with us with a direct marketing investment to supercharge their demand generation efforts to accelerate mutual business growth. IBM Growth Marketing Program - Sell (seismic.com)

TLS GLOBAL ECOSYSTEM call, next session on Thursday, February 22nd, 2024

Register here → <u>Registration Link</u>

DEAL REGISTRATION IS COMING THIS YEAR, 2H'2024

Stay tuned for details

TLS Marketing Updates



IBM TLS Offerings Flipbook

IBM TLS Offerings Flipbook is now live in Seismic and available to sellers and Business Partners!

Multivendor Support Services (MVS) offerings

Check out the MVS enablement deck for the latest update on MVS offerings and ecosystem availability. Explore more

IBM Hardware Systems Lifecycle Website

IBM[®] <u>Product Lifecycle</u> is a web platform that provides clients and ecosystem partners insights into IT infrastructure by allowing users access to published product lifecycle information to avoid support service outages.

IBM Support Insights

Harness the power of advanced analytics to proactively address risks and exposures that may impact the availability of your hybrid IT infrastructure. IBM Support Insights (seismic.com)

IBM TLS TechXchange Community

IBM Technology Lifecycle Services welcomes you to tune in to our new TLS TechXchange community to stay on top of the latest in infrastructure support and services. We'll share data center recommendations. Support experts will share their tips and tricks, and we'll share industry perspectives on the datacenter and hybrid cloud. Share this community with your clients, colleagues, partners, and others. We look forward to an ongoing conversation about all things support. Join the Community

New TLS Marketing Asset - Driving operational resiliency with IT Support and services

Operational resiliency depends on an efficient and effective infrastructure. Keeping that infrastructure current, gaining visibility to potential risks, and aggressively taking action to mitigate those risks are critical to success. Read more

Bookmark these key resources

<u>TLS Seismic home page</u> <u>TLS Marketing Assets</u> <u>TLS Social Influence Library</u> <u>TLS Ecosystem Announcement page</u>

MOM

TLS Reference Slide

Recent Price Harmonization

Effective 1/1/2024, maintenance Price Action on select Power, Storage and System Z products, Storage swma renewal price action pending Q1'24
Notice of price change for Hardware Maintenance Services on select IBM products - September 5th, 2023 (seismic.com)
Price Change(s): Select Power Storage HW SW Action (ibm.com)

Released Sept, 2023, maintenance Price Action on select San devices

Notice of price change for Hardware Maintenance Services on select IBM SAN Network devices - September 1st, 2023 (seismic.com) Notice of IBM ServicePac price change for Hardware Maintenance Services on select IBM SAN Network devices - September 5th, 2023 (seismic.com)

IBM Db2 Web Query withdrawal

Effective October 10, 2023, IBM[®] withdraws from marketing all IBM Db2[®] Web Query products, including the capability to order or renew Software Maintenance Licensed program software withdrawal: IBM Db2 Web Query for i products - IBM Documentation

EXPERT CARE PREMIUM TIER RESTRUCTURE ON POWER 10

Power Premium Tiers Structure Changes - 2023-Aug-07 (seismic.com)

SELECT SOFTWARE STORWIZE V5000 EOS 12/31/2023, Service Ext available

Software withdrawal and support discontinuance: Select IBM Storwize V5000 software offerings - IBM Documentation

End of Service > IBM DS8000 and IBM Cloud Object Storage, 6/30/2024

Services withdrawal: Declaration of plan to discontinue lease, rental, and maintenance services for select IBM DS8000 and IBM Cloud Object Storage machines - Some replacements available

Reminder > Power8 End of Service in 2024

Services for select POWER machines - Some replacements available (ibm.com)

IBM Power Systems

Incentives and Offerings

1Q 2024

Dave Waddell

Supplier Manager, IBM Power

WDW

Updated Operating Model for IBM Power What's Changing and Why?

New operating model for IBM Power and IBM Storage -Announcement and FAQs: <u>https://ibm.seismic.com/Link/Content/DCRCmGXGc4c3G8TWd7gJQH</u> g8BDbj

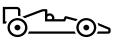
Effective January 2, 2024, IBM is making a series of changes designed to optimize the manufacturing and supply chain operating model of IBM Power (and IBM Storage) hardware offerings including:

- We are <u>designating standardized parts across all IBM Power</u> and IBM Storage offerings, which will be readily available. Other parts categories will be subject to industry lead times.
- We are accommodating pre-builds of unfirm orders, with appropriate approvals, for:
 - Power E1080 offerings (and on an exception basis, other systems tied to the same E1080 order
- For the remainder of the IBM Power and IBM Storage product lines, we will **transition to a firm** order only policy.

With this refreshed end-to-end approach, clients, partners, and sellers will experience simpler ordering, fulfillment and delivery of IBM Power and IBM Storage hardware offerings.

Simplified Ordering - - Improved Fulfillment - - Faster Delivery







IBM Power Scheduling Updates

Expected Lead Time from firm order for systems with Standard parts:

- E1050 Lead time of 18 days
- E1080 Lead time of 13 days
- Scale Out Models Lead time of 28 days
- Orders with non-Standard parts will ship in 2Q

IBM is no longer publishing last order dates- dates are subject to change

PowerVS education for Power sellers

Arrow hosted 3 part Webcast series starting February 21

• Learnhow to leverage the latest Power hardware on cloud to help their clients modernize their IBM i, AIX,

and Linux workloads

- Discover various use cases & best practices around backups, DR, and much more...
- Meet the key resources from Arrow and IBM
- Register for Part 1 here <>
- Part 2 scheduled for March 5, 2024 Please see below the registration link for the "Technical Sales Deep Dive" Webinar on March 5th 1-3 PM EST. https://ibm.webex.com/weblink/register/r6b64ff6b375af1f42d355da72af05520
- Part 3 Individually scheduled workshops



wow

Key Seismic Pages to Bookmark

🗧 IBM Business Partners 🗧 🚥 🖒 Seller enablement 🖒 🔛 IBM Power Partner Engagement Guide 🛇 🇅 _____

Click the Bell on EACH page to FOLLOW and receive automatic notifications



IBM Power Partner Engagement Kit

A one stop shop and launch pad for IBM Power Partners looking for up to date resources and content, for use across the selling cycle.

Designed specifically for partners; you can expect to find assets, materials and campaigns to get you on-board and excited about selling leading IBM

IBM Power Partner Engagement Kit Link

A one stop shop and launch pad for IBM Power Partners looking for up to date resources and content, for use across the selling cycle.



IBM[®] Power[®] Weekly Update

YOUR LATEST IE We have carefully select provide our North Ameri Power Ecosystem updat Remember to please sut Ecosystem News! IBM Power Weekly Ecosystem Update

To opt-in to receive a weekly update email, please send a note to <u>alprice@us.ibm.com</u> to be added to the distribution list



IBM NA Power Sales Incentives

<u>Link</u>

Power Incentives for Business Parnters with important links, including the quarterly Power Systems Playbook



shop for Power Brand Sellers! If you have suggestions for additional content

IBM NA Power Seller's Reference Guide

<u>Link</u>

Power Seller Reference page containing news, plays, links and more. Designed for internal sellers but accessible by Business Partners

2024 Proposal IBM Power Rewards Summary







Propose and Earn

New Workloads moving to Power

Individuals can earn KYI Reward Points for organizing pre-sales activities for new workloads on Power. The workload must be **First On Power** defined as the **client does NOT have the SW running on any installed Power systems**. Sale does not need to close for pre-sales activity to be eligible.

Eligible activities: Demos, PoXs, Benchmarks, Workshops, Center of Excellence (COE) Engagements

\$800 USD -AI on Power (qualified software = CP4D, RocketCE/AI Hub, Open Source AI
products running on Power)
\$500 USD - SAP, Red Hat, OpenSource DB (MongoDB, EDB Postgres)

PowerVS First in Enterprise
 Eligible activities: Proof of Concept
 \$600 USD

Examples:

Eligible: Client running SAP on HP acquires an L1022 SAP Velocity Power System to run their SAP workload. NOT Eligible: Client running SAP on Power8 refreshes to Power10

Sell and Earn

IBM Power Scale-Out and Scale-Up benefits are valid for sales to First in Enterprise or competitive displace Power clients only defined as an entity that has no Power9 or Power10 systems installed

Product description	Benefit value
Power Systems S1014 / S1022 / S1024	\$2,500
Power Systems L1022 / L1024	\$4,000
Power Systems E1050/E1080	\$5,000

IBM Power Modernization Incentive

Eligible IBM Business Partner Sellers and Technical Sellers may earn a benefit based on the value shown on the table below, when selling a qualifying Power Server with IBM Cloud Paks, Red Hat, AI (see next pg) AND Power hardware order is for **PWRMOD** (reporting code)

Power hardware transaction revenue in USD	Minimum software for modernization value in USD	Rewards value
\$25K or greater	\$5,000	\$1,000
\$50K or greater	\$10,000	\$2,500
\$100K or greater	\$20,000	\$6,000
\$200K or greater	\$40,000	\$10,000
\$300K or greater	\$50,000	\$15,000
TRADE AND A LOS A TO		

IBM Power Virtual Server Incentive

Two Ways to Earn!									
Hybrid Cloud Rewards (both criteria must be met)			PowerVS "Move" Rewards (stand-alone incentive - contract only)						
Power PowerVSAnnual transaction Contract Value revenue US\$		0	PowerVSAnnual Contract Value US\$	Rewards value					
N/A	N/A	 R	<\$100K	\$1,000					
\$100K - \$200K	> \$25,000		\$100K - \$200K	\$5,000					
> \$200K - \$500K	> \$40,000		> \$200K - \$500K	\$10,000					
> \$500K	> \$70,000		>\$500K T	\$20,000					

Power		Par	tners		Fund Details		(Cloud Credits	F	ocus
<u>Virtual</u> Server	Publicly Available Promotion	VPC1000 promotion		Apply VPC1000 code <u>here</u> Promo Flyer <u>here</u>		\$1k towards any new VPC resources, including Power Virtual Server		while supplies las • Cannot be com	 Valid on new orders only, Promotion while supplies last Cannot be combined with any other VPC discount or promotions 	
<u>Promotions to</u> continue into	MVP promo tiers	MVP Pr	omo Tier		Deal Size			Cloud Credits to PoC Account	MVP CO	E/CE Services
2024	Proof of Concept (POC)	Small		ACV \$50-\$150K		\$20k			PowerVS COE/Client Engineering	
		Medium		ACV \$150-\$250K		\$30k		PowerVS COE		
		Large		ACV > \$250K			\$45k			
								Illustrative	Examples	
	Midrotion Accolonation	Tier	PowerVS * Annual Rever		% of Migration Cost Funded	PowerVS . Rever		PowerVS 3-Year Revenue	Migration Cost (20% of 3yr rev)	Client Credit Example
	Migration Acceleration Pre-Approval Required	Tier 0	\$1M+		80%	\$1,00	00,000	\$3,000,000	\$600,000	\$480,000
	apply <u>here</u>	Tier 1	\$500K-\$1I	М	50%	\$50	00,000	\$1,500,000	\$300,000	\$150,000
		Tier 2	\$250K-\$50	ОК	35%	\$2	50,000	\$750,000	\$150,000	\$52,500
		Tier 3	\$150K-\$25	ОК	25%	\$1	50,000	\$450,000	\$90,000	\$22,500

Partners Program	Promo	Benefit
Power Hybrid Cloud Bonu EMEA Japan. APA America&Latin America		\$5k, \$10k, \$20K
PowerVS <u>"Move" Reward</u>	S Avail in countries that have Sell & Earn already NA/LA only	\$5k, \$10k, \$20K
Resell Partners <u>KYI – Know Your IBM</u> <u>PowerVS details</u>	Client Meeting, Demo. POC, Signed Contract	USD: Meeting/Demo \$250 up to \$500, POC \$600, Contract \$1000 <u>Table of Cont</u>

Business Partner Rewards

PowerVS Migration Program Description

PowerVS Migration Program Cloud Promo Code **Client Credit Example**

Credit offered directly to Client

- Route/Channel neutral
- Services/Delivery Route Neutral

√ √

Client Tier	ACV Revenue Range	ACV	TCV	Target Migration Cost 20% of 3Yr. TCV	Migration Cost Example	Credit Incentive	Client Credit Example	
Tier 1	\$500K +	\$500,000	\$1,500,000	20%	\$300,000	50%	\$150,000	
Tier 2	\$250K-\$500K	\$250,000	\$750,000	20%	\$150,000	35%	\$52,500	
Tier 3	\$150K-\$250K	\$150,000	\$450,000	20%	\$90,000	25%	\$22,500	
Contract Signed Mont	th 0	Month 1		Month 2	Month		Month 4	
					3			
Program Appro	has Expe	duction Migratio begun with ert Lab Services artner	Prog	✓ Migration Verified as Progressing - CSM		ed 50% v centive mo	✓ Client Is issued 50% of the total Incentive via Clou Promo Credit	
✓ 3 Yr. PowerV Committed Reserve Con	htract	arther			Credit		✓ For Tier 1 clients, Credit Releases will	
✓ SOW Expert Services or F							happen 3 times over a 3-6 month period	
Apply for	PowerVS Mig	ration Acce	eleration Pro	ogram Here:			 ✓ Goal is to align the Credit to the delivery. 	
https://w3.ib migration-ac		<u>her/power-vs-</u>	<u>end-to-end-sal</u>	es-process/powervs	-			

Power Virtual Server/ © 2023 IBM Corporation

Power Deal Closer Program 2024



AIX

Program provides IBM Funded Offers of Post-Sales Services assisting closure of an IBM Power sales opportunity

Offerings Valid on all Power9/10 models

- > New Account: Up to 2% brand revenue with \$100K maximum
- **First in Enterprise**: Up to 2% brand revenue with \$100K maximum
- > Competitive Displacement: Up to 2% brand revenue with \$100K maximum
- > IBM Installed with Competitive Threat: Up to 2% brand revenue with \$50K maximum

Program Contacts

Terry Oliveira, Program Manager – Americas Email - Terry.Oliveira@ibm.com Celest Metuassalol, Program Manager - International Email - cbmetuas@us.ibm.com DCP Administration: dcpadministration@ibm.com SalesWon Funding Tool **BP** Funding Portal

Requirements

- Preliminary Funding Approval
 - **Requirements include**
 - Deal opportunity number
 - Approved bid from pricing
 - Statement of Work
 - Cost of services (recovery rates, only)
 - Funding is based on estimated revenue and expires on the last day of the guarter in which approval is given
- Final Funding Approval
 - **Requirements include**
 - Deal closure date
 - Ledger copy that shows the revenue won
 - Signed client acceptance of service offer
 - BOSS ID for Technology Services provided work, only
 - Bill quarter(s) in which the work will be completed and billed
 - Based on revenue shown on the financial ledger
 - Expires 6 months from the date the deal is won
 - Extensions to expiration dates are not available

Funding

- New Value Express Pricing for BPs <\$50K for all Power Model numbers are not eligible.
 - Special Bid Pricing will be considered on deals over \$50K>.
- Deals with less than 40% TMC margin will \geq require finance review
- IBM install Non-Threat deals are on \geq exception basis only
- Funding maximum of \$100K on qualified requests
- Final funding based on net IBM FREV
- > Final approval must be received before starting services

Funding Expiration Milestones





IBM Technology Sales, Systems Funding Programs

Americas 2024 Technology Sales Systems Cross Brand Competitive Investment Funds



A One-Stop shop for all your Pre-Sales resources! Services delivered by IBM or *BPs

Objective

To progress Technology Sales Cross Brand (Power/ Storage/IBM z) opportunities within the Americas

LA opptys by exception only

Start your request here: IBMers click here to access SalesWon

BPs click here to access BP Portal

Qualified Service Providers

- IBM Consulting
- IBM HW/SW Expert Labs
- IBM Client Engineering
- Business Partners

All services must be provided at cost recovery

Max E.R 2% per deal

Deal positioning

- Competitive Displacements
- New Accounts
- New workloads

Qualified Offers

Assessments, Studies, POCs/POTs, Workshops, and Benchmarks, etc.

*Business Partners are now able to request CIF funding and/or perform services

Requirements:

- 1) IBM BPA agreement and/or BPA agreement to perform services
- 2) Must have required skills to perform pre-sales

BP Process:

https://ibm.box.com/s/m5npnwcxao8t sxruye34wuuevqzvdb00

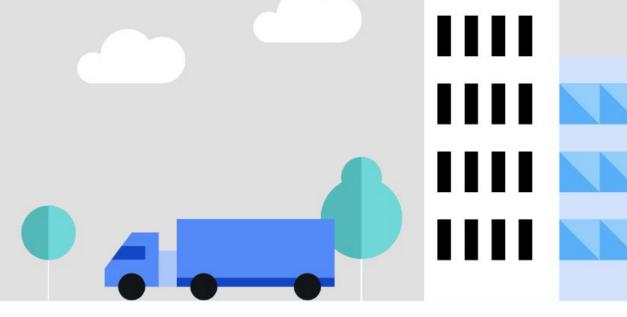
Conditions

- Funding cannot be conditional to sale
- Cannot be used to buy-down rates, and cannot be used for any post-sales activities
- No pricing bid required
- GOEs require IBM TCO Approval
- Funding expires the quarter it is approved
- Funding in AMER must be approved by GEO CFO
- Opportunity must close within the next 9 months

Contact: <u>Terry.Oliveira@ibm.com</u>

The IBM Trade-in Program

Sell new, trade in old and get your client paid by IBM



Visit the <u>Trade-in Announcement Letter</u> for more information

Eligible: Business Partner Sales in US & Canada

Contact: Clare Peterson icpeter@us.ibm.com Table of Contents

IBM Power Loaner/Trial Program:

Trial – Server is specific config for customer requirement as purchase is expected at end of trial. Loan - Server is general purpose config to meet multiple use scenarios across many customers.

Rules for Requests for either Loan or Trial – REVIEW PLANNING GUIDE ON SEISMIC

- Provide a business case that includes:
 - Customer background and reason for this SPECIFIC POC. What is it exactly you must prove?
 - What is IBM's return on investment and when will it be realized?
 - Does this POC have benefits that could be extended to other customers?
- Provide a detailed Execution Plan that includes:
 - What are the customer's agreed to success criteria/milestones?
 - What resources are committed to the project from IBM/BP/Customer?
 - What is the timeline of activity for the duration of the loan or trial? Maximum time is 90 days for either.
 - Make sure you have reviewed the requirements of the customer datacenter. (Power, network, security etc)

Requests are entered in Maximo:

- Business Partners submit requests in CPQ Hub. One place for configs and GLT requests.
- When requesting a trial, a 100% FIRM config (.rtf and .cfr) must also be submitted with the request. This is basis for Capital request so config changes will start process over.
- When requesting a loan, provide a preferred configuration. The Loan Coordinator will match it as closely as possible.
- Power Brand Manager and the Power Brand CFO must both approve any request.

IBM Power Demo/Dev Program

Program Info/Guidelines

- Significant discounts available via your Distributor for Demo/Dev Systems
- For use as demonstration equipment, loaners, POC, etc
- NOT for internal use
- Business Partners may order a maximum of 2 Power demo systems per calendar year
- Demo systems must be retained by the partner for a minimum of 12 months before being sold to an end user
- The Business Partner must inform IBM of the sale of their Demo system to an End User and place the appropriate IBM orders to activate the IBM Products with the End User, the End User must license system software and extended maintenance as these Products may not be transferred to an End User.
- Please contact your Distributor for more details





Power Spotlight Series – IBMers/BPs Only

IBMers and BPs must register to receive calendar invitation.

The most important news when you need it the most!

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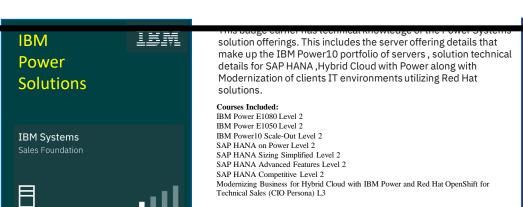
Current IBM Power Proficiency Badges

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knowledge of the key IBM Power10 offerings and solutions. This includes, but is not limited to, Hybrid Cloud deployments on Power, SAP HANA on Power, and Oracle on Power. The badge earner is able to articulate the value of IBM Power and can help clients with their most challenging business workloads.

Courses Included:

Introduction to Power Level 1 SAP on Power Level 1 Oracle on Power Level 1 Red Hat OpenShift Container Platform and IBM Cloud Paks on Power Level 1



This badge earner has a foundational knowledge of IBM Power infrastructure offerings - including server solutions that make up the IBM Power10 portfolio. The badge earner has developed a strong foundation for positioning the various Power10 servers as well as Power Virtual Server to help solve clients' business challenges.

Courses Included:

IBM Power E1080 Level 2 IBM Power E1050 Level 2 IBM Power10 Scale Out Level 2 IBM Power System Virtual Server Level 2

IBM Power Infrastructure as

a Service Solutions

IBM Systems Sales Foundation

This badge earner has technical knowledge of the key IBM Power infrastructure offerings. This includes the various server offering details that make up the IBM Power10 portfolio of servers both on-premises and in the public cloud. This technical seller will have detailed knowledge of both the server offerings as well as the "as a Service" and cloud capabilities that differentiate IBM Power both on-premises and in the public cloud for true Hybrid Cloud deployment.

Courses Included: IBM Power E1080 Level 2 IBM Power E1050 Level 2 IBM Power10 Scale-Out Level 2 Power Cloud for Technical Sales : Part 1 – Public Cloud Power Cloud for Technical Sales : Part 2 – Private Cloud IBM Power Systems Virtual Server Level 2 IBM Power Systems Virtual Server Technical Sales Level 3

IBM Power Infrastructure as a Service Solutions

IBM Power

Solutions

IBM Systems

ISV and Modernization

Technical Sales Intermediate

IBM Systems Technical Sales Intermediate



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Thank you

Dave Waddell Supplier Manager, IBM Power dwaddell@arrow.com Five Years Out