

ID Plus Subscription Plans

	ID Plus C1 \$2/month per user	ID Plus E1 \$4/month per user	ID Plus E2 \$6/month per user	ID Plus E3 \$8/month per user
Deployment Models	Cloud-Only	Cloud / Hybrid / On-Prem	Cloud / Hybrid / On-Prem	Cloud / Hybrid / On-Prem
Cloud Service (CAS)	✓	✓	✓	✓
Identity Router (IDR)	-	✓	✓	✓
Authentication Manager (AM)*	-	✓	✓	✓
Multi-Factor Authentication	Cloud-Only MFA	Hybrid MFA	Hybrid MFA + SDK	Hybrid MFA + SDK
FIDO	✓	✓	✓	✓
Mobile Push	✓	✓	✓	✓
Biometrics	✓	✓	✓	✓
Apple Face ID / Touch ID	✓	✓	✓	✓
Windows Hello	✓	✓	✓	✓
OTP	✓	✓	✓	✓
QR Code	✓	✓	✓	✓
SMS / Voice	additional charge	additional charge	additional charge	additional charge
Hardware Token (SID700/DS100)	purchased separately	purchased separately	purchased separately	purchased separately
3rd party authenticators	✓	✓	✓	✓
RSA Mobile SDK	-	-	✓	✓
Offline authentication	-	✓	✓	✓
On-prem MFA failover	-	✓	✓	✓
Single Sign-On	Standard	-	Enhanced	Enhanced
Application Limits	up to 10 applications	-	unlimited applications	unlimited applications
Portal Rebranding & Customization	-	-	✓	✓
Custom Domain / URL	-	-	✓	✓
Contextual Access	Static Rules	Static Rules	Adaptive Access	Risk-Based Access
User group	✓	✓	✓	✓
User role / attribute	✓	✓	✓	✓
Network (IP range)	✓	✓	✓	✓
Country	-	-	✓	✓
Trusted location	-	-	✓	✓
Known device	-	-	✓	✓
User agent	-	-	✓	✓
Authentication source	-	-	✓	✓
Risk AI	-	-	optional add-on	✓
Integrations	Web SSO only	Agent/RADIUS only	Web SSO, Agent/RADIUS, API	All Integrations
Web SSO (SAML/OIDC)	✓	-	✓	✓
Desktop login (Windows, macOS)	-	✓	✓	✓
Server login (Windows, Linux)	-	✓	✓	✓
Custom web server (IIS, Apache)	-	✓	✓	✓
Native agents (ADFS, Citrix, EPIC, etc.)	-	✓	✓	✓
RADIUS	-	✓	✓	✓
RSA Authentication API (REST)	-	✓	✓	✓
Web Proxy	-	-	optional add-on	✓
Workflows	Standard	Standard	Advanced	Advanced
Self-service enrollment	✓	✓	✓	✓
Help desk / admin-assisted	✓	✓	✓	✓
Credential management	✓	✓	✓	✓
Password reset	✓	✓	✓	✓
Emergency access	✓	✓	✓	✓
Custom workflows (Admin API)	-	-	✓	✓
Directory	Cloud-Only	Cloud/On-Prem	Cloud/On-Prem/Custom	Cloud/On-Prem/Custom
ID Plus Cloud Directory	✓	✓	✓	✓
Active Directory / LDAP	-	✓	✓	✓
Azure AD (Entra ID)	✓	✓	✓	✓
AM Internal Database	-	✓	✓	✓
Custom user stores (SCIM)	-	-	✓	✓
Mobile Lock***	Optional	Optional	Optional	Included
50+ mobile threat vectors	with add-on	with add-on	with add-on	✓
Custom threat profiles	with add-on	with add-on	with add-on	✓
ML dashboards & analytics	with add-on	with add-on	with add-on	✓
Risk AI	-	-	Optional	Included
Risk Engine 2.0	-	-	with add-on	✓
Identity Confidence scoring	-	-	with add-on	✓
Risk AI dashboards & analytics	-	-	with add-on	✓
Threat Aware Authentication	-	-	with add-on	✓
Web Proxy	-	-	Optional	Included
Trusted headers	-	-	with add-on	✓
Password vaulting	-	-	with add-on	✓
Kerberos/IWA	-	-	with add-on	✓
NTLM	-	-	with add-on	✓
Support***	Basic 9x5 support	Enhanced 24x7 support	Enhanced 24x7 support	Premium 24x7 support
Online community access	✓	✓	✓	✓
Live technical support	9x5 support	24x7 support	24x7 support	24x7 support
Premium support	-	optional	optional	Yes
Customer Success**	Yes	Optional	Yes	Yes
In-depth business reviews	✓	Optional	✓	✓
Strategy mapping	✓	Optional	✓	✓
Customer Success Manager	✓	Optional	✓	✓

* When licensed as part of an ID Plus Subscription Plan, the Authentication Manager bundle includes the following components:

- AM server (Enterprise Edition)
- AM user license
- SecurID 820 software tokens (per user)
- On-Demand authentication (per user)
- Up to 15 replica servers
- Virtual appliance (included)
- Hardware appliance available (additional charge)

**Customer Success availability for C1, E1-E3 is based on annual spent matrix as below:

- Digital experience < \$10K
- Standard CSM > \$10K and < \$100K
- Named CSM > \$100K

***Mobile lock and Premium Support are included in E3 for contracts executed post October 16th, 2023